



CAREERS

Interested Applicants should submit their resume HR@metricanet.com

Position Title:

RSA eGRC Applications Analyst (TIER III)

Location:

Fairfax, VA

Position Start Date:

Immediate

Position Requirements:

About Metrica:

Metrica Inc. is one of the small business leader in Global Mobility, Cybersecurity Modernization and International Logistics. Our core values include providing our clients with strong service, continuous improvement and quick response and giving our employees responsibility, trust and ownership of their positions.

Position Description:

This position joins our MTV team in Fairfax, VA to provide ongoing Tier III support of the Department of Homeland Security (DHS) Continuous Diagnostic & Mitigation (CDM) Dashboard program, which is built using the RSA Archer Enterprise Governance, Risk & Compliance (eGRC) platform.

You will work directly with our developers and one other Tier III Customer Support Analyst as part of a fifteen-person development and support team to resolve and track service and incident tickets supporting the CDM Dashboard program as well as participate in CDM Dashboard development.

Education or Equivalent Training:

Associates Degree or higher in Computer Science or a related discipline is preferred but not required, or the equivalent combination of professional training and work experience

Required Skills:

- 2-3 years of experience working with the RSA Archer GRC system or related technology
- Experience with application administration (For example: SharePoint)
- Experience with IT customer support
- Working knowledge of Microsoft Office Suite
- Working knowledge of Microsoft SharePoint
- Good verbal and written communication skills
- Able to work independently or in a team environment

Preferred but not required:

- RSA Archer Administration - Certification highly preferred but not required
- CompTIA Security+ certification preferred but not required

Company Benefits

Metrica offers an excellent starting salary and outstanding fringe benefits, including Medical, Dental, Tuition Assistance, and 401(k) Retirement Plan to name a few.

Metrica is an Equal Opportunity Employer, M/F/D/V